



WELLGATECARE

INCORPORATING MNP COMPLETE CARE LTD

MAY -
AUGUST 2020

A big thank you!

TO ALL OUR AMAZING STAFF

WELCOME

We hope you enjoy this latest edition of the newsletter which covers stories during the lockdown.

We are so grateful to all our amazing staff at our services who have worked tirelessly throughout this difficult time to make sure all our residents are cared for while stuck in lockdown.

We are pleased to say the care homes have now welcomed visitors back, our residents are so happy to be able to see their family and friends again, a bit of normality again.

Thank you to all those who contributed to this latest edition.

Best wishes,

Jack Eldridge
Managing Director



WHAT'S ON AT WELLGATE

Let us know what's
going on across our
homes for future issues.

- EVENTS
- ACTIVITIES
- TRAINING
- NEWS
- FUNDRAISING



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MNP | care
MNP COMPLETE CARE

ARTS AND CRAFTS...



AT SANDGATE MANOR

Sandgate residents were very busy with their arts and crafts again during lockdown. They made colourful banners and pictures to thank the NHS and Sandgate Manor carers.

A 'BIG THANK YOU' FOR...

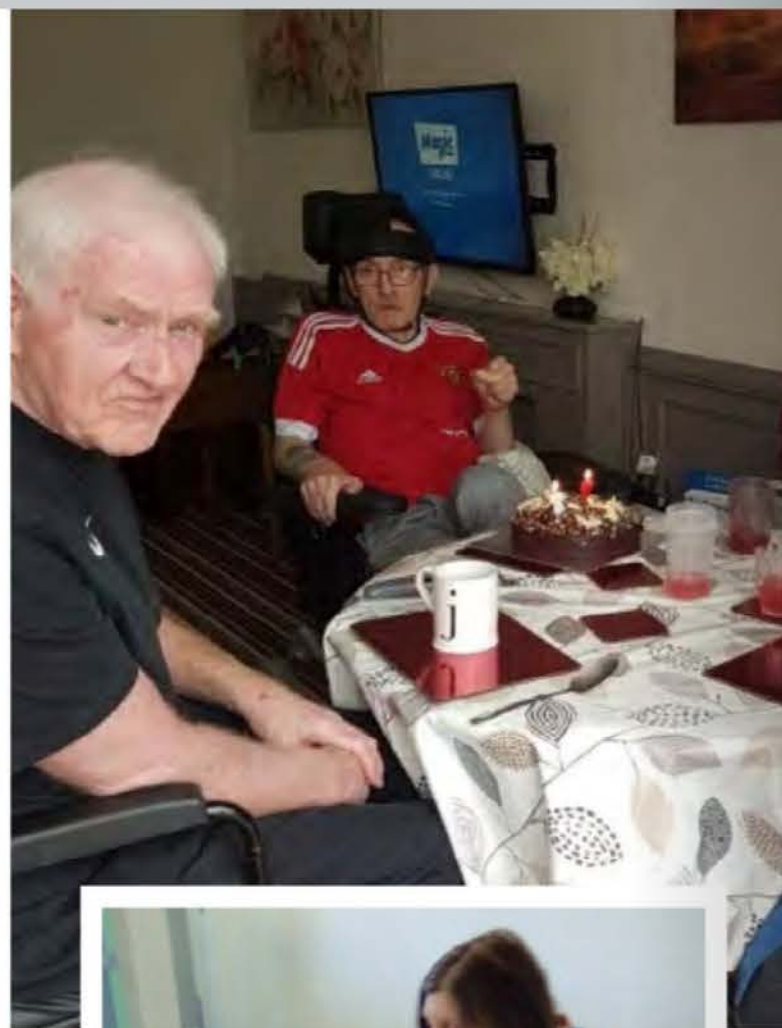
KIND DONATIONS DURING LOCKDOWN

A lot of very kind local people donated to the homes during lockdown, including:

- Dennis 'the wheelchair man' – gave Easter eggs to all the residents.
- David Hannah (Christopher's brother) – provided face shields.
- 43 Military Rd – they gave sweets to all the staff and residents.
- Marjorie and Angie – have been tirelessly baking cakes every week for the staff.
- Layla and Harry (Amanda Kane's children) – made cards and notes for all the residents, flapjacks and gave lots of goodies to keep the staff and residents going.
- Helen and Max Lee – they gave flowers for the staff to say thank you.
- Folkestone Cleaning services – for supplying Sandgate every time they ran out of gloves.
- Tesco Metro and Sainsbury's – donations of flowers to brighten up the home and staff room.
- Grandad Upchurch (Ray Kemsley, Hannah's Grandad) – provided hand sanitiser for the staff.
- A huge basket was donated filled with various treats and homemade biscuits for the staff.
- Church and Dwight – for their donation of hand sanitiser.
- Danielle, Amy and Nadia (Chereen's sisters) – they arranged a fabulous social distancing party in the car park. They provided a man with a van to play music all afternoon and a huge buffet, it was a great afternoon.
- Michelle Banks & her daughter – gave some wonderful gift bags all greatly received.



BURNHAM BUSY WITH...



BURNHAM CELEBRATED

Resident Jeffs 60th birthday, although no family were allowed in the building, they visited him and sung happy birthday from the car port. Jeffs three daughter's Kelly, Jodie, and Terri brought in a lovely card and some sweets to celebrate the big day.

Resident Allie cooking some flapjack – she loves to bake, and they tasted delicious!

ACTIVITIES!

MAD HATTERS BBQ AT BURNHAM

Burnham held a Mad Hatters themed BBQ on 21st May – it was a lovely sunny day with delicious food and fabulous hats.



PIZZA DELIVERIES - THANK YOU DELIVEROO

All the homes received delicious pizzas from 'Pizza Hut' for the care home staff. Thank you Deliveroo it was much appreciated.



ACTIVITIES AT...

THE TENANTS AND STAFF

at Bexhill created this fabulous activity planner during lockdown, they really enjoy putting their pictures up to sign up for activities – the plan is to expand the choice of activities when more and more things become available again.

ACTIVITIES:	DATE	COST
ARTS AND CRAFTS		50p
GARDENING CLUB		50p
BAKING CLUB		50p
GAMES CLUB		FREE
MOVIE NIGHT		FREE
CAR WASHING (PAID £2.00)		FREE
DRAMA CLUB		FREE
EXERCISE CLUB		FREE



EASTER EGG HUNT

They all had fun searching for their chocolate treats in and around The Lodge.



THE LODGE!

VE DAY

The Lodge held a delicious afternoon cream tea and the sun was shining – it was a lovely day.



INNOVATION UPDATE...



OUR INNOVATIVE NEW APP IS COMING SOON!

Keeping our residents, families and staff up-to-date with the latest news and important information about living in one of our homes is being made possible with the launch of our new Wellgate Care App coming soon.

Simply downloadable on all mobile phone, tablets and laptops, you can see at a glance all the managers of our homes and watch short informative videos on safeguarding, the facts around making your own decisions about your care and how to complain if you're not happy about something.

There will also an audio-visual version our latest newsletter – so you'll have no excuse to catch up with news, events and hearing all about other residents and team members.

At Wellgate Care all our residents are at the heart of what we do, and our new app continues with our goal to help them lead happy and fulfilled lives.

Look out for news online soon for when the app is officially live.

GOODBYE...

AND THANK YOU TO LORRAINE!

After 23 years working at MNP, we are very sad that Lorraine Plews, our Tristford Manager will be embarking on her well-deserved retirement in August.

Lorraine will be missed by all the residents, the team at Tristford and many other colleagues throughout MNP.

I'm sure everyone will join us in saying a big thank you to Lorraine for everything she has done during her time at MNP and wish her a very enjoyable retirement.



MEET...

ANGELA CLARKIN

Joined MNP in April as the Finance Manager, so only 4 months ago and during the lockdown. We therefore thought it would be really nice to find out a little bit more about her:



1. What is your daily routine and your responsibilities?

My responsibilities are to ensure the accurate and timely recording of all financial transactions and then to use this information to provide management reports, manage the cashflow and to develop budgets for forecasting. As well as dealing with adhoc queries and costing requirements, I am also looking at developing our financial processes particularly in light of the current remote working.

2. What do you most like about your job?

I enjoy working with people and helping them understand and work with financial data. There is a sense of satisfaction in collating various forms of data into meaningful summaries to assist and add value to the business.

3. What would you want to do if you weren't working for MNP?

I would love to travel more to explore new cities, discover beautiful landscapes and experience different foods and cultures. There are plenty of places within the UK I would like to visit as well as abroad.

4. What's your favourite movie?

It has to be 'Love Actually'! I love the way the different characters lives are intertwined, and you can't beat a feel-good love story.

5. Who past or present would you like to have dinner with and why?

I think Grace Kelly would be an interesting guest to find out more about her transition from an award-winning American actress to becoming Princess of Monaco.

6. Surprise us with something we could never know about you?

Two years ago, I was fortunate to experience 'The Sasquatch', the longest zipline in Canada and the USA. It spans a distance of over 2kms, between two mountains, with spectacular views over the Fitzsimmons Valley in Whistler, Canada.

SCRUMMY...

RECIPE OF THE QUARTER

Jeanette and Juliet from The Lodge, Bexhill have chosen the traditional Kent recipe 'Gypsy Tart'. The tenants cannot get enough of this sweet treat and apparently request it all the time.

Ingredients

300g ready to roll shortcrust pastry
Flour for rolling out
230ml condensed milk
(from a 397g can)
170g can Carnation evaporated milk
175g soft brown sugar



Method

- Pre-heat the oven to 190C/170C Fan/Gas 5. Line a 20cm flan tin with pastry and bake it blind (approximately 20 minutes).
- Put the condensed milk, evaporated milk and sugar in a bowl and beat with an electric mixer until really light and mousse-like. It will take about 10 minutes. Pour into the pastry case.
- Bake for 20 to 30 minutes until just set but a bit wobbly in the middle. Cool but do not chill. It will firm up a bit as it cools but it is meant to be fairly soft!

THEMED DAY...

AT MILLFIELD

The lovely staff at Millfield arranged throughout lockdown themed days from different countries for the whole day.

The staff (Cassie, Vicki and Ayse) prepared amazing American themed food.

Everyone had great fun and enjoyed the day!



POOL TIME...



COOL TIME

At Millfield we have also purchased a pool for the residents to cool down in.

A massive hit..!

PLEASE WELCOME...



MNP NEW STAFF

Joni Mcneill - Carer
Pooja Lama - Carer
Ying Chun Li - Bank
Joy Harrison - Carer
Tara Lennon - Carer

Sandgate
Sandgate
Sandgate
Sandgate
Sandgate



Sandra Dyson
Carer

Charlene Paton
Carer

Tristford

Tristford



Leanne Heaslip
Senior Carer

Burnham

BIRTHDAYS THIS PERIOD!



MANY HAPPY RETURNS

SANDGATE MANOR

Chris Hannah	26.05
Lesley Holbrook	02.06
Donna Hairsine	01.08
Leslie Snapes	14.08

BURNHAM

John Robinson	17.06
Terry Burstow	15.07

MILLFIELD

Christophe Frappart	30.06
Steve Fawcett	07.08

TRISTFORD

Lisa Masters	22.06
Clive Pearson	06.07
Jane Crammond	29.07

AWARD SCHEME...



NOMINATE YOUR WINNER!

NEW AWARD SCHEME FOR STAFF

Wellgate Care are introducing a brand-new award scheme for staff. Anyone can nominate including staff, residents or visitors.

Awards will be in the form of vouchers given quarterly. Nominations can be made either by email to awards@wellgatecare.com or left in boxes that will be provided at each home, this can be anonymous if preferred.

Nominations should be for person centred working, for someone showing particular consideration for residents or for random acts of kindness towards residents.

Keep your eyes peeled and nominate your colleagues for the good work they do!

INTERESTED..?

E-NEWSLETTER SIGNUP

If you enjoy reading the newsletter and would like a more regular immersive experience, why don't you signup to our newsletter and be the 1st to receive the next issue straight to your inbox..?

PLEASE SEND YOUR EMAIL ADDRESS TO:

newsletter@wellgatecare.com

START LOOKING FORWARD TO RECEIVING
THE NEXT ISSUE, THANK YOU.



REVIEWS...

These days whether it's a hotel, restaurant or taxi driver, life is measured through **reviews** and as with many other care homes we need to actively promote the fantastic work of our staff and the homes more generally.

Would you be happy to write a review about the home you or your family member lives in?

If so, please speak to your manager to fill in the form or visit:

www.carehome.co.uk



LET'S GET SOCIAL...

**1st June -
JEFF'S BIRTHDAY**

"Happy 60th Birthday to our resident Jeff! Even during these difficult circumstances, we made sure he had a super birthday."

**8th June -
FLAPJACKS**

"Last weeks activities include resident Allie cooking some delicious flapjacks!"

**25th June -
PIZZA**

"Did someone say FREE pizza?"
@pizzahut

31st July - PURCHASES

"Throwback to our amazing afternoon tea on VE day! Happy Friday Everyone."
#VEday #carehome #afternoontea

7th Aug - PPE

"Temperatures predicted as high as 30 degrees over here. The Wellgate staff are practicing PPE whilst enjoying a summer bbq!"

15th August - HAVING FUN

"What temperatures did you get this week? Having fun in the sun, happy Friday everyone!"
#cooldown



WE WANT TO HEAR FROM YOU!

PLEASE EMAIL YOUR NEWS AND PICTURES TO:

newsletter@wellgatecare.com

TO BE INCLUDED IN THE NEXT ISSUE, THANK YOU



DON'T FORGET TO LIKE OUR SOCIAL PAGES!

@WellgateCare

RECRUIT A FRIEND

IF YOU KNOW ANY FRIENDS OR FAMILY WHO WOULD BE WELL-SUITED TO WORK AS
A CARER IN ANY OF OUR HOMES, PLEASE ASK THEM TO CONTACT SADIE CHANNELL ON

01303 244428

AND IF THEY ARE SUCCESSFUL WE WILL GIVE YOU £150 AS A THANK YOU



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